

Strategic Plan 2019-2022

BUNGREE VISION

Improve quality of life and transform our community.

BUNGREE VALUES

Respect

We demonstrate respect through our actions and behaviours.

Trust

We earn trust by operating honestly, fairly, and ethically.

Leadership

We lead the way through positive collaboration and inclusion.

Excellence

We strive to continuously improve and innovate.

BUNGREE HOUSING VISION



Creating better life outcomes for Aboriginal people through access to secure and affordable housing.

Our mission is to provide secure and affordable housing to the Aboriginal community on the Central Coast. We also support youth and families who reside on the Central Coast, are in transit and are homeless, or are at risk of being homeless, in accessing services such as crisis accommodation and health or advocacy services.

Bungree is one of the largest Aboriginal providers of housing on the Central Coast. As a registered Aboriginal Community Housing Provider with NSW Aboriginal Housing Office (AHO), Bungree has been providing social and affordable housing since 1995.

Bungree is a registered Community Housing Provider under the National Regulatory System – Community Housing, as a Tier 2 provider.

Bungree owns and manages properties through the Central Coast, Newcastle and Karuah local government areas for the NSW Aboriginal Housing Office, NSW Land and Housing Corporation and Karuah Local Aboriginal Land Council.

BUNGREE HOUSING GOALS

- Recognised as a professional housing provider for Aboriginal people
- Diversified housing stock to cater for community needs
- Capture the positive social impact from access to housing





Our Community (Clients)

ACTIONS

- Grow housing stock to house more people
 - *Develop relevant properties as required*
 - *Develop plan for growth (3 year & 5 year plan)*
- Plan for a diversified housing mix to cater for community needs
 - *Develop plan for housing continuum mix (3 year & 5 year plan)*

OUTCOMES

- *Approval of developments of relevant properties*
- *Housing Growth and Housing Mix plans developed and implemented*



Our People (Staff)

ACTIONS

- Staff capacity uplift to support program growth
 - *Staffing options to support growth*
 - *Training to improve housing capabilities*
 - *Staff volunteer program*
- Staff retention
 - *Improve staff retention through increased focus on health and wellbeing*

OUTCOMES

- *Staffing plan in place*
- *Staff trained in areas relevant to Bungree operations*
- *Increased emotional wellbeing of staff*
- *Decrease in staff turnover*



Business Sustainability

ACTIONS

- Continuous improvement delivering high tenant satisfaction
 - *Conduct tenant surveys/gather feedback*
- Sustainability: maximise social and financial return on investment
 - *Business case to optimise housing stock (buy vs build)*
 - *Maintain relevant accreditation*

OUTCOMES

- *Survey results average rating of 'satisfied'*
- *Business case developed and board approved*